

Complaint



Dear Sir or Madam,

We are very sorry that you made negative experiences with SPS INTERCERT. It is our intention to eliminate whatever dissatisfaction or inconvenience any of our services has caused you. Therefore we ask you to fill in this form and return it to our personnel mentioned below, who will take care of your request immediately.

Your Company: _____

Audit Date:
(if applicable) _____

Further Information	
Your name:	
Your function:	
Your phone or mobile number:	
Your e-mail-address:	

Please let us know the reason for and the details of your complaint?

(please also include information about our personnel, services or departments involved)

Insert national data privacy law here

Place and Date

Name of
company representative

Signature of
company representative

Please return the filled in form to our insert function/department:

e-mail: info@mtic-group.org
Fax: +41 919 220015